

# COVID-19 VISITOR GUIDE





## HYVE BUILD FUARCILIK YAPI FUARI-TURKEYBUILD ISTANBUL COVID-19 MEASURES

#### **Dear Visitors**,

Following the COVID-19 outbreak, it is of great importance for us to plan the exhibition that will be reorganized by HYVE BUILD FUARCILIK in a safe and structured way.

We would like to emphasize that we care about our visitors' health and safety.

#### Hygiene and Cleaning Measures to be Implemented in The Venue

- General cleaning services in the venue will be increased and all surfaces (door handles, tables, elevator buttons, escalators etc.) will be cleaned regularly by a cleaning team using Health Ministry's approved disinfectants with "Biocidal Product Certification" with a special focus on the cleansing of restrooms. Please follow the instructions of the cleaning staff.
- Hand sanitizer dispensers with "Biocidal Product License" will be available at all entrance doors, hall entrances, foyers, rest areas, and restrooms to maintain the necessary hygiene standards.
- Signages will be placed in the exhibition venue to remind people to maintain the necessary hygiene standards and physical distance.
- Cleaning services in the exhibition venue will be increased every night and disinfection activities will be carried out for the next day by Hyve Build Fuarculk.
- Maintenance of the ventilation system in the exhibition venue will be controlled regularly.
- Keeping the air in the exhibition halls clean during the exhibition days will be ensured by providing the continuous operation of the ventilation system at regular intervals.
- Within the scope of general hygiene rules, regular announcements will be made by to remind the necessary use of masks and social distance within the exhibition area.
- Special disposal containers for medical waste materials (masks, gloves, etc.) will be available in the exhibition area.

#### **Measures Taken to Protect Visitors**

- All visitors will be subject to body temperature screening at the exhibition entrances.
- All visitors who want to enter the exhibition area will be able to enter with the "HES CODE" which is taken by an official application.
- People with a body temperature of above 38 degrees and who show the symptoms of the disease will not be allowed into the exhibition venue and will be directed to the nearest health organization by the medical team located right next to the entrance in the exhibition area.
- An ambulance at the exhibition venue will be present for duty at all times to respond to all kinds of emergencies.
- As part of general health measures, our exhibitions will be open only to Professional Visitors.
- Our visitors under the age of 16 will not be allowed into the exhibition venue as part of general measures.
- Visitors not wearing a face mask will not be allowed to the exhibition venue.
- The below areas, which are the locations where Hyve Build Fuarcilik team members communicate with exhibitors and visitors, have been rearranged to comply with all hygiene rules:
  - The Event Organizer Office
  - Press Room
  - Info Desks
  - Registration Desks
  - B2B Meeting Areas
  - Event Area

- Sanitation and sterilization processes will be implemented in addition to the routine procedures in our registration areas.
- Visitors will not be allowed to eat or drink in the exhibition venue, with the exception of water.
- On the exhibition days, cloakrooms will be available for the visitors and only large bags and suitcases will be accepted to ensure less amount of physical contact.
- The contact details of the health organizations necessary for the exhibitors and visitors to get the information they need for any circumstances that may arise in the exhibition venue will be located at visible spots by HYVE BUILD FUARCILIK.

#### **Social Distance Measures**

- The entrances and exits are rearranged according to the physical distancing rules to prevent visitor crowds.
- Hyve Build Fuarcılık will keep the number of visitors entering the exhibition area under control within the scope of general measures. Number of people per square meter has been limited and one person per 10 m2 will be allowed into the venue including exhibitors, contractors and visitors. If necessary, all measures will be taken and the areas that are allocated for queuing will be determined with floor signages with a distance of at least 1.5 meters between them.
- There have been rearrangements in exhibition entrances to comply with the social distance rules.
- Attention should be paid to the signages showing queuing areas in order to maintain social distance rules.
- Reminders of social distance rules in the halls, entrances and foyers will be made with the necessary signages and announcements.
- Hall corridors and stand depths have been rearranged to be at least 3 meters and 2 meters, respectively.
- The Event Area within the exhibition venue was designed considering all physical distancing and hygiene rules and will be managed by us.
- One-Way Traffic Applications will be created to control the crowd in narrow areas and/or hallways where it is difficult to maintain physical distance.
- Additional staff will be assigned to will help ensure a fast and hassle-free entry to the exhibition area and maintaining of physical distance in all exhibition halls.
- Please comply with the social distance rules and warnings in all public areas, especially for your own health.

### **Important Notice**

These measurements may vary according to the instructions from The Union of Chambers and Commodity Exchanges of Turkey within the scope of Procedures and Principles for Organizing Domestic Exhibitions.

Best Regards, HYVE BUILD FUARCILIK

